
Avaya Communication Server (CS) 1000 7.5 System Administration and Management

Duration: 3 Days Course Code: 6351C Version: 7.5

Overview:

This foundation-level course is the starting point for your Communication Server 1000 (CS 1000) 7.5 training. Through presentations and interactive practices, you will learn how to use the Element Manager web interface to perform basic system administration and management tasks. This course emphasizes using Element Manager for a CS 1000 system running on a Linux platform, and it assumes the system is fully installed and operational

Target Audience:

Customer service representatives and personnel responsible for system administration and management of CS 1000 systems

Objectives:

- During this course you will learn about:
 - Basic functionality of the CS 1000 system management tools and interfaces and recommended programming hierarchy when configuring system parameters
 - Passwords and system security features used to protect system resources
 - Element Manager via Unified Communications Manager (UCM) system administration and management
 - Access Restriction features used to control degrees of access
 - Fundamentals of implementing a dialing plan and interpreting directory number data blocks
 - Customer fundamentals and Element Manager customer pages to enable and configure customer-level parameters
 - Programming guidelines for digital, IP, and SIP phones, including system-, customer-, and telephone-level requirements
 - Element Manager Phones Configuration Tool to add, edit, search, swap, and move digital, IP, and SIP telephones per customer requirements
 - List configuration using the List Manager feature
 - IP phone feature configuration including Personal Call Directory, Callers List, Redial List, and Virtual Office
 - Subscriber Manager to create, modify, and update subscriber accounts and user information
 - Implement the Corporate Directory feature
 - Element Manager to configure circuit-based and virtual routes and trunks
 - Enable the Traffic Report Collection feature and perform the steps required to view reports
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Prerequisites:

Attendees should meet the following prerequisites:

- Attendance at the following course or successful completion of the 6351 pre-test
 - Avaya Communication Server 1000 Familiarization Release 7.5 (0200)
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Content:

We discuss the following topics:

- System Management Fundamentals
- Element Manager
- Access Restrictions
- Dial Plan Implementation
- Customer Administration
- Telephone Administration
- List Manager
- IP Phone Features
- Subscriber Manager
- Corporate Directory
- Routes and Trunks
- Traffic Reporting

Further Information:

For More information, or to book your course, please Call/Email us on : - +254 713 027 191
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