

## Avaya Aura® Communication Manager Messaging: Implementation (ATI01731V)

This course focuses on the tasks required for initial implementation of Avaya Aura® Communication Manager Messaging (CMM) 6.0 on an installed Communication Manager 6.0 system with either H.323/QSIG or SIP integration.

Up-to-date information on product features and hands-on virtual lab experience provide you with the tools and understanding to set up the messaging environment.

### Certification:

This course helps prepare you for the ACIS certification and will be updated once the certification is announced by Avaya.

### What You'll Learn

- Perform the pre-installation tasks required to implement Avaya Aura CMM
- Enable the Avaya Aura CM Messaging application
- Configure the Avaya Aura CM Messaging application
- Test and validate the implementation of Avaya Aura CM Messaging
- Perform migrations for Avaya Aura CMM
- Diagnose and resolve installation problems for Avaya Aura CMM

### Who Needs to Attend

Technical personnel responsible for implementing Avaya Aura Communication Manager

### Prerequisites

Basic understanding of Communication Manager and Session Manager

### Follow-On Courses

There are no follow-ons for this course.

### Certification Programs and Certificate Tracks

This course is part of the following programs or tracks:

- [Avaya Certified Implementation Specialist \(ACIS\) - Avaya Aura® Communication Manager and CM Messaging - Embedded \(R6.x\)](#)

### Course Outline

1. Go through the tasks required to implement Avaya Aura Communication Manager Messaging (CMM) Embedded solution.
2. Enable the CM Messaging application.
3. Test and validate the implementation of Avaya Aura CMM.
4. Perform migrations for Avaya Aura CMM.
5. Diagnose and resolve installation problems with Avaya Aura CMM.

### Labs

**Lab 1: Verify all login connections work. Log in to ASA and Putty with appropriate IP addresses.**

**Lab 2: Verify all H.323 customer options.**

**Lab 3: Create feature access codes for messaging using the dial plan and verify them after they are created.**

**Lab 4: Set feature parameters for messaging.**

**Lab 5: Set dial plan parameters.**

**Lab 6: Change IP node names to include the CM Messaging.**

**Lab 7: Add an IP interface for PROC and enable it.**

**Lab 8: Create call coverage parameters.**  
**Lab 9: Save translations.**  
**Lab 10: Add the signaling group and trunk group for CM Messaging with the appropriate parameters.**  
**Lab 11: Verify the IP network region settings and change if required.**  
**Lab 12: Verify IP codec set parameters and change if required.**  
**Lab 13: Change route pattern to point to the trunk group for CMM.**  
**Lab 14: Change AAR analysis and set up the actual number that people will use to access CMM to retrieve messages.**  
**Lab 15: Change public unknown numbering to set up the extensions that will use voice mail.**  
**Lab 16: Change Audix node name and add the node names for AUDIX.**  
**Lab 17: Create a hunt group for messaging.**  
**Lab 18: Add a coverage path for messaging.**  
**Lab 19: Create stations and assign coverage paths.**  
**Lab 20: Save translations.**  
**Lab 21: Login to SMI and enable messaging.**  
**Lab 22: Perform switch link administration.**  
**Lab 23: Start the messaging application. Verify that CM and CMM both come up and are running.**  
**Lab 24: Troubleshoot if necessary.**  
**Lab 25: Set the CMM server parameters to configure voice mailboxes.**  
**Lab 26: Set system wide messaging parameters.**  
**Lab 27: Test your CMM configuration and verify the call goes to coverage.**



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#### Further Information:

For More information, or to book your course, please call us on +254 713 027 191

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