

---

## Implementing Cisco Unity Connection

**Duration: 3 Days**    **Course Code: IUC**

---

### Overview:

The Implementing Cisco Unity Connection (IUC) course reviews the Cisco Unity Connection architecture, components, functionality, features, and capabilities. This course describes the features that are available for Cisco Unity Connection with the use of the available GUIs and command-line interfaces (CLIs). Tools and reports are also covered.

---

### Target Audience:

This course is designed for: IT support personnel who are responsible for the implementation and integration of Cisco Unity Connection servers; Level 2 helpdesk support staff; Cisco partners and engineering staff who will be installing and supporting Cisco Unity Connection systems.

---

### Objectives:

- Upon completing this course, the learner will be able to meet these overall objectives:
  - Describe the Cisco Unity Connection system and the various deployment models
  - Describe the process and procedures for installation of the Cisco Unity Connection software
  - Describe the function, purpose, and configuration of digital networking in Cisco Unity Connection
  - Describe additional integration concepts, including fax servers and Cisco Unity PIMG/TIMG integrations
  - Describe the Cisco Unity Connection tools that are available for migrating, testing, and troubleshooting
- 

### Prerequisites:

The knowledge and skills that a learner must have before attending this course are as follows:

- Basic understanding of fundamental terms and concepts of computer networking, including LANs, WANs, and IP switching and routing
- Basic knowledge of traditional public switched telephone network (PSTN) operations and technologies, including PBX and voice-mail administration tasks
- Basic understanding of Cisco Unified Communications Manager or legacy PBX implementations

### Testing and Certification

Recommended as preparation for:

- 642-263 - Implementing Cisco Unity Connection  
IUC is the course required for **Cisco Unity Support Specialist** Certification.
- 

### Follow-on-Courses:

- Administering Cisco Unity Connection (AUC)
-

## Content:

### Introduction to Cisco Unity Connection

- Describing Cisco Unity Connection
- Examining Integration
- Examining Deployment Models
- Examining Cisco Unity Connection Licensing

### Cisco Unity Connection Installation and Integration

- Preparing to Install Cisco Unity Connection
- Installing Cisco Unity Connection
- Examining Post-Installation of Cisco Unity Connection
- Integrating Cisco Unity Connection

### Digital Networking Configuration

- Preparing for Digital Networking
- Joining Servers to a Digital Network
- Performing Post-Networking Tasks

### VPIM Networking Configuration

- Examining VPIM
- Configuring VPIM Locations and Contacts
- Customizing VPIM Features

### Advanced Integration Concepts

- Describing Cisco Unity PIMG/TIMG Integration
- Examining Fax Server Integration
- Describing the Live Record Feature
- Examining SpeechView

### Cisco Unity Connection Tools

- Examining COBRAS
- Examining Cisco Unified RTMT and SNMP

---

## Further Information:

For More information, or to book your course, please call us on +254 713 027 191

[training@clclearningafrica.com](mailto:training@clclearningafrica.com)

[www.clclearningafrica.com](http://www.clclearningafrica.com)

Computer Learning Centre 2nd Floor Museum Hill Centre, Muthithi Road, Westlands, Nairobi, Kenya