
Understanding the new Features of Cisco Unified Communications Manager 9.x

Duration: 2 Days **Course Code: UC9**

Overview:

The Understanding the new Features of Cisco Unified Communications Manager 9.x (UC9) course is recommended for system and operation engineers interested to learn about the new features in Cisco Unified CM, Cisco Unity Connection, Cisco Unified Contact Center Express and Cisco Unified IM and Presence 9.0

Target Audience:

This course is designed for: Engineers involved in the deployment of Cisco's Unified Communications Manager v9.0

Prerequisites:

Attendees should meet the following prerequisites:

- Working knowledge of fundamental terms and concepts of computer networking including LANs.
 - Basics of digital interfaces, PSTN, and VoIP.
 - Fundamental knowledge of converged voice and data networks.
 - Ability to configure Cisco IOS gateways with traditional and VoIP call legs.
 - Basic Cisco TelePresence Knowledge
 - Cisco Unified CM , Unity Connection , Presence and Contact Center Express Knowledge
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Content:

What's new in Cisco Unified CM 9.0

- Pause in Speed Dial
- Codec Preference
- Native Call Queuing
- Local Route Group Enhancements
- Native Call Recording
- New User Page
- Enhanced Location Based CAC
- LDAP enhancements
- Other CUCM 9.0 Features
- Enterprise License Manager (ELM)
- New VXC Clients
- UC virtualization
- URI Dialing and Routing
- Inter-cluster URI dialing
- Business Edition 6K updates
- SRTG Update
- Voice Gateway, CUBE, CME, SRST, CUE ; UCS Express

What's new in Cisco Unity Connection 9.0

- Intelligent Notifications
- IPv6 Support
- Google mail with SMTP Store and Forward

What's new in Cisco Unified IM and Presence 9.0

- Service Profiles Configuration
- Cisco Jabber Clients overview

What's new in Cisco Unified Contact Center Express 9.0

- Web Chat
- CUCI Co-resident with UCCX

What's new in Cisco TelePresence

- Cisco TelePresence Endpoints updates and new features (CTS version 1.8 and 1.9, TE6 ,TC6,.....)
- Cisco C , MX and EX series CUCM and CTMS native support
- TelePresence + UC +VXC solution
- Cisco VCS X7 updates
- Ad Hoc and Rendezvous Conferencing updates and TelePresence Conductor
- TMS Updates

Further Information:

For More information, or to book your course, please call us on +254 713 027 191

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