



A+ Certification Prep Course

Prepare for the CompTIA A+ certification.

CompTIA's A+ certification is the industry standard for validating the foundational skills needed by today's computer support technicians and is included in the approved list of certifications to meet DoD Directive 8570.1 requirements. This international vendor-neutral certification requires that you pass two exams: CompTIA A+ Essentials Exam 220-801 and Practical Application Exam 220-802.

In this course with a particular focus on CompTIA A+ certification exam preparation, you'll gain the needed knowledge of basic computer hardware and operating systems. You will cover the essential principles of installing, building, upgrading, repairing, configuring, troubleshooting, optimizing, and preventative maintenance on desktop and laptop computers. You will also learn elements of customer service and communication skills necessary to work with clients. Instructor-led practice exams and quizzes help reinforce course concepts and exam readiness.

This full-service test preparation course includes:

- A+ study guide
- A+ pre- and post-assessment test questions
- Reading plan, comprehension exercises, and study digest
- Voucher for each A+ exam
- Custom labs for hands-on learning

Our A+ Prep Course courseware has received CompTIA Authorized Quality Curriculum (CAQC) approval. The CompTIA CAQC symbol assures you that all test objectives are covered in the training material.

What You'll Learn

- Prepare for the latest A+ certification exams
- Fundamentals of computer technology
- Install and configure PC operating systems
- Configure common features for Android and Apple iOS mobile operating systems
- PC components
- Preventative maintenance
- Operating system technologies
- Communicate with customers in a professional manner
- Computer hardware and peripherals
- Network connections
- Laptop and portable computing device components
- Support printers and scanners
- Secure PCs

Who Needs to Attend

Individuals seeking CompTIA A+ certification (220-801/220-802)

Prerequisites

- End-user skills with Windows-based PCs
- Basic knowledge of computing concepts

Follow-On Courses

- [Network+ Prep Course \(N10-005\)](#)

